



Ronald McDonald
House Charities®
British Columbia & Yukon

RONALD McDONALD HOUSE
BC & YUKON

A PEEK

INSIDE

2019

ANNUAL REPORT 2019



Discover Leadership

A Message From Tracey Arnish

As I reflect on this year and our organization in general, I am filled with many thoughts and memories. It is my last year as Chair, and a good time to glance in the rearview mirror and reflect on all we've accomplished together.

As a Board member and mother of a cancer survivor, it has been a privilege to be a part of the RMH BC & Yukon story. I will never forget the months leading up to the opening of the new House on the grounds of BC Children's Hospital. The team, the Board, and our capital campaign committee had worked so hard to raise the funds needed and set the organization up for the next level of service to families. Both from a

facility and capacity perspective, it was a monumental step forward.

I could imagine the relief families would experience when they walked through the door, and felt the people and spirit of the House lifting them up. I hoped they could find solace there, and comfort, and maybe even moments of levity despite the unthinkable circumstances. I hoped we would be a bright light, a part of the healing journey and a home away from home for all who needed us.

Today, even when we serve 73 families each and every night at the House and hundreds more at the Family Room in Surrey Memorial



Hospital, we find ourselves in a familiar place. Last year at the House, we turned away 500 families, almost 10 per week. That is too many, and we feel compelled to act once again and plan for growth in an effort to support every family who needs us.

Without our donors, volunteers and supporters, these plans would not be possible. From our weekly cookie bakers to our event sponsors and individual fundraisers, we are humbled by your continued commitment to this mission and your passion for helping families fight one of the biggest battles in life.

I am delighted that my term at RMH BC started with growth and growth continues. I am confident in the depth of our Board and my successor Patrick McGuinty's leadership as we begin the next phase of expanding to better serve families. In the words of a mom who stayed at the House last year, "When you support Ronald McDonald House, you give us a home, you give us hope, happiness, love, and compassion. Without this place, what would we do?"

Sincerely,
Tracey Arnish



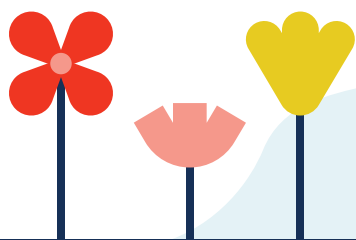
Uncover Courage

Meet Grayson & Miranda Dowling

When Grayson Dowling was born at 27 weeks, he was small enough to fit in the palm of his mom Miranda's hand. At just 1 pound 3 ounces, Grayson would spend the next year in the hospital fighting to grow and survive. Miranda spent 14 months in Vancouver by his side.

While she faced this terrifying situation far from her home in Penticton, staying at RMH BC helped Miranda feel less alone. Her older son Kaiden could visit with dad Jeff, and her own mom or grandma could stay and lend a helping hand. "You live in the the worst possible situation," says Miranda. "Every parent's nightmare, you live it every day. But here, you have somewhere to come back to, where you can just be a family."

At the House, Miranda also made lifelong friendships with a group of moms who understood what she was going through.



At one year old, Grayson was able to go home to Penticton for the first time, but he returns to Vancouver every three months to see specialists and has been amazing doctors with his progress over the past five years.

His favourite spot in the House is the Magic Room, while Kaiden loves the games room and the slide. For the whole Dowling family, House programs provide “bright lights in the darkness” during stressful times.

And over the past five years, their RMH family has been with them every step of the way. Every trip to Vancouver is a reunion; as Miranda walks through the House, kids who have grown up alongside Grayson call her “auntie.”



Reveal Results

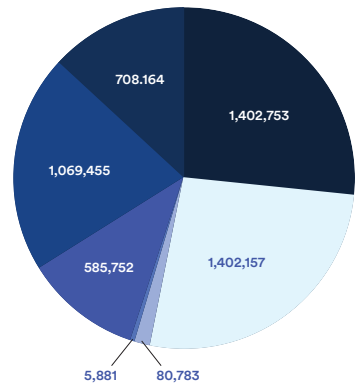
Condensed Statement of Operations

REVENUES

	Year Ended Dec 31, 2019	Year Ended Dec 31, 2018
Fundraising Events	1,668,098	1,320,755
Donations & Bequests	2,124,059	2,828,425
Donations - Capital Pledges	25,000	56,167
Investment Income - Unrestricted	6,449	6,293
Investment Income - Restricted Unrealized Gain	1,667,839	-9,335
RMHC & McDonald's Contributions	1,381,575	1,383,866
Room Fee Contributions	693,283	766,263
Total Revenues	7,566,303	6,352,434

REVENUES

- Room Fee Contributions
- Fundraising Events
- RMHC & McDonald's Contributions
- Investment Income—Restricted Unrealized Gain
- Investment Income—Unrestricted
- Donations—Capital Pledges
- Donations & Bequests

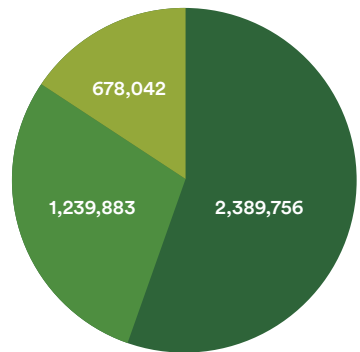


EXPENSES

	Year Ended Dec 31, 2019	Year Ended Dec 31, 2018
Family Services & House Operations	3,157,227	2,735,298
Fundraising - Donor Stewardship & Events	1,429,884	1,223,613
Administration & Governance	925,445	756,949
Total Expenses	5,512,556	4,715,860
Excess of Revenues Over Expenses	2,053,747	1,636,574

EXPENSES

- Family Services & House Operations
- Fundraising—Donor Stewardship & Events
- Administration & Governance



Condensed Statement of Financial Position

ASSETS

	Year Ended Dec 31, 2019	Year Ended Dec 31, 2018
Current Assets	3,018,600	1,897,541
Restricted Cash	80,685	77,634
Investments— Internally Restricted	17,193,685	15,525,846
Property and Equipment	27,340,380	28,034,242
Total Assets	47,633,350	45,535,263



LIABILITIES & FUND BALANCES

	Year Ended Dec 31, 2019	Year Ended Dec 31, 2018
Current Liabilities	477,268	432,928
Unrestricted Funds	2,566,333	1,514,613
Externally Restricted Funds	80,684	77,634
Internally Restricted Funds	17,193,685	15,525,846
Invested in Property and Equipment	27,315,381	27,984,242
Total Liabilities and Fund Balances	47,633,350	45,535,263

Financial accountability and transparency are important to us. To view our full audited financial statements, please visit www.rmhbc.ca.

Ronald McDonald House BC operates under the legal name - The Children's Family House Society of B.C.



Embrace Kindness

Donors

MCDONALD'S OWNER/ OPERATORS OF BC & YUKON

Stuart and Jess Aldred
Jason Ammar
Andy and Jas Bates
Kevin and Cathy Blakely
Brian Boresky
Bill and Yolanda Chao
Patrick and Maria Cho
Shane and Sasha Doodson
Chris and Kari Erickson
Alan and Dawn Gozda
Brandy Gozda-Sekhon
and Sonny Sekhon
Giovanni and Stephanie Guzzo
Joe and Mary-Anne Guzzo
James and Tracy Harper
Tom Iatrou and Anna Martello
Jamie and Sonja Johannesen
Sid and Daphne Johnson
David and Roxanne Kaiser
Ron Knight
Jim Knowles and Maureen
Gorman-Knowles
Wayne and Brenda Krawchuk
Steve and Johanna Krawchuk
Ivan and Lindsay Krcmar
John and Karen Marsh
Darryl and Brenda McDougall
Jonathan Metcalfe
Al Nielsen
Ryan and Brianne Oliver
Jim and Janice Pike
Tim and Tricia Pink
PK and Veenu Ram
Robert Renaud and Sophie Lussier
Jens and Mary Rolinski
Sonya Saujani
Mike and Sheri Shaw
Jamie and Stephanie Taylor
Ken and Karen Taylor
Mike and Julie Thorpe
John and Carol Uszkalo
Peter and Gonnie vanTongeren
Chuck Vertes
Jeff and Eleanor Vertes
David and Melissa Wood
Stephen Yeung
Brad and Kathleen Zubick

DONORS \$100,000+

Estate of Margaret Ann Sundahl
McDonald's Restaurants of
Canada Limited
Ronald McDonald House Charities

DONORS \$25,000-\$99,999

The Arnold and Anita Silber Family
Foundation
Aryzta
Doug Beckman
Ryan and Cindy Beedie
Karina and Darcy Biagioni
BMO Financial Group
Jim Bradshaw
Cargill Canada
Estate of Mary Alice Churchill
Estate of Robert Thomas
Langthorne
Mike and Lisa Hudson
ITC Construction Group
Harvey & Janet Kleiber
Ming Lam
Paul McCann
RBC
Carson and Sarah Seabolt
Suki and Desha Sekhon
Surrey Hospital Foundation
Tempest Aviation Group Inc

DONORS \$10,000-\$24,999

20/20nd Technology Inc
Byron Aceman
Ames Family Foundation
Arrow Group of Companies
Michael Azhadi
B.E.H. Capital
Brian and Beverley Bertoia
Big D's Bees
Jacob & Alida Bredenhof
Jerry Budnick
Caesarstone Canada
Don Dockstader Motors
Ryan Fipke
Grosvenor Americas
Shannon R. Hibbard
Kevin Isabey
Homi K. Italia
Lakota Holdings

MacInnis Family
Mycroft Holdings
Omicron Canada Inc.
Peter O'Sullivan
Ingrid Rasmussen
RBC Insurance
Matthew J. Sauder
Shamash Penner Charitable Fund
Wesgroup Contracting Ltd.

DONORS \$5,000-\$9,999

The Andrew Mahon Foundation
B.C. Communications Inc. and
Motorola
Ken Bulthuis
Shelly and Glen Burgess
Maribeth Callahan
Canfor
George and Beverly Cartwright
Chatters Canada Ltd.
Terry Clifford
Coast Capital Savings
Coca-Cola Ltd.
Conroy Exteriors
DeBruin Custom Homes
Grant and Wendy Delcourt
DKI Canada Ltd.
Ductworks Heating & Air
Conditioning Ltd
Estate of Van Thorne Shindler
Fix Auto Canada
Fraserway RV
Gardiner Family Fund
Margaret and Richard Gibbons
Gord Gibbs
Sandra and Bruce Gibson
Shane and Barb Gibson
Jeffrey Gogol
Faye Gougeon
Government of Yukon
Buchanan & Ryan Hayden
Hinchliff Charitable Trust
ICONIX Waterworks LP
Beverly Iglesias
The Inland Group
Ireton Family
Ria and Trent Kitsch
Kiwans Club of Prince George
Labtest Certification Inc
The Manufactured Housing
Association of BC

Matsuo Family
 McElhanney Consulting Ltd
 MFS Investment Management
 Canada
 Music Heals Charitable Foundation
 The Mutual Fire Insurance
 Company of BC
 Naimark Developments Ltd
 Novacom Building Partners Ltd
 O.C. Tanner Recognition Company
 Ltd.
 Payworks Payroll Services
 Daniel Price
 Quality Move Management Inc.
 Willy and Ellen Quan
 Al Radke
 Amanda and Scott Regamble
 Mike Roberts
 Audrey Sabiston
 Safe Software Inc.
 Sage
 Gary and Nanci Segal
 Janine Sharp
 Snowfall Fishing Company Ltd
 Sunrise Poultry Processors Ltd.
 Surrey City Development
 Corporation
 T. Moscone & Bros. Landscaping
 Ltd.
 Thalassa Restaurant
 Randy Turner
 W.K. Rutledge Alter Ego Trust
 Bruce Williams
 David Zacks

DONORS

\$1,000–\$4,999

Adega on 45th Estate Winery
 AECOM
 Karen Ahn
 James Alexander
 Noirin and Michel Aloe
 American Express
 AMJ Campbell Van Lines
 Joemar Amosora
 David and Heather Ashley
 Atrysten Plumbing and Heating
 Manjit Atwal
 Matt August
 Sandip Aujla
 Back Country Construction
 Ron and Melody Baker
 Cam Ballantyne
 Mary Barnes
 Dr. Eric Bedard
 Casey Bell
 BGP Investments Ltd.
 Black & McDonald
 Nancy J. Blair
 Victor A. Border
 Bosa Foods
 Brad and Lisa Steinman Family
 Foundation
 Mike Brankston
 Kevin Bratch
 Barbara Broadbent

Keith Brougham
 Cameron and Karen Bruce
 Burnaby Bag & Burlap Ltd.
 Barry Butler
 C.G.L. Contracting Ltd.
 Cambie Surgery Centre
 Cambridge Plumbing Sytems Ltd
 Canadian Sichuanese Friendship
 Association
 Canoe Financial LP
 Canucks for Kids Fund
 CapServCo Limited Partnership
 Captain Foods Ltd.
 Carl Woods Horse Training
 Cartwright Jewelers Ltd.
 Ken Catton and Lena Karlstrom
 Arleen D. Cave
 Mark Chambers
 Paul Chan
 Barbara and Robert Chase
 Alison Chilton
 CIBC
 AJ Roarl Clipsham
 Tricia Cochran and Brad Turner
 Confidence Management Ltd.
 Cossette Communication Inc.
 Carl Cottrell
 John Coughlan
 Carla and Jordan Craig
 Cruiser Contracting 17 Ltd.
 CTQ Consultants Ltd
 Domenic Cuccione
 Michael and Donna Cullen
 Charles Cullen
 Ralph Currie
 Darshan Holdings Inc.
 Laura Davis
 Dayhu Investments Ltd.
 Domenic Mobilio Foundation
 Ken and Denise Douglas
 Dr. Norman W. King Inc
 Elizabeth Duivenvoorde
 Jason Dumont
 Emmet Duncan
 Marco Durante
 EasyPark
 Ecora
 The Edith Lando Charitable
 Foundation
 Eldorado Gold Corporation
 Brad Elenko
 Elks Club of New Westminster
 Ellis Morgages Canada Inc
 EMCO Corporation
 EnviroSAFE Janitorial Inc
 Daryl Epp
 Dia Ewing
 Exclusive Adventures
 Donald and Linda Felkley
 Kevin and Lori Fennessy
 James and Katherine Fenton
 Bruno Fiorvento
 Traci Fitzgerald
 Crystal Flaman
 Grant Foulds
 Fountain Tire
 Anthony and Caroline Frew

Mike Fujisawa
 Paul Gatto
 Charles and Donna Gauthier
 Geddes Construction Ltd.
 Gloria Gibson
 Rajei Gill
 B. Ming Gin
 Glacier Building Supplies Ltd.
 (RONA)
 Torin Glass
 Golder Associates
 Goldmine Insurance Services Ltd.
 Caroline Goltz
 Greek Community of East
 Vancouver
 Salvatore Guzzo
 Brian Hagedorn
 Hall Constructors
 Rod and Susan Halladay
 Hamilton Industries Ltd.
 Robert and Claire Hart
 Kelvin & Kayla Heppner
 Patricia Hetherington-Keys
 Jeffrey Hingley
 Bob and Mary Hissink
 Denise Holecka
 Bev Hooper
 Erin Hopkins
 Darrell and Tamara Horst
 Ken Huttema
 In Reach
 Rene Iwaszkiewicz
 Peter Johnston
 Jolanta Proczek PREC
 Hamidreza Jose-Khajavi
 Kari Jurovich
 Kal Tire
 Colin and Teresa Karpowich
 The Kavanagh Group
 James and Karla Keith
 Keith Jack Incomp.
 Phil and Sheila Kern
 Jean and Dave Killick
 Klondike Chevrolet Buick GMC
 Joan Knight
 Kruger Products Ltd.
 Cornelia Lacusta
 Paris Lavan
 Carol Lechky
 Yan-Yan and Leslie Lee
 Fiona Lee
 Leuco Construction Inc.
 Claudia Li-Gordon
 Michelle Lima
 Wah Sum Lo
 Phillip Loewen
 Lohrasb Douglas Street Trust
 Gary Luedke
 James and Nancy Lyman
 M.R. Bauldic Enterprises Inc.
 Robert MacPherson and
 Joanne Strutt
 Dan and Lynne Maja
 Tod T. Manrell
 Yvonne and Tim Manville
 Maple Reinders Constructors Ltd.
 McCarthy Tetrault Foundation

Robert McCarvill
 Patrick McEvay
 Stuart McFadden
 Brian McLeod
 Milena McMillan
 Arne Mejlholm
 Maria Melo
 Metrie
 Norman and Sandra Miller
 Gary and Barbara Miller
 Mirage Banquet Hall
 Kent Moeller
 John B. Molson
 James and Danielle Myers
 Josephine Nadel
 Steven Newell
 Norson Construction Ltd.
 North Cove Advisors
 NRI Distribution
 Old Rivers Western Productions Ltd.
 Lisa Oleksiuk
 Ashton Olsen
 Osoyoos Fire Department
 Owest Business Solutions
 Tina Pang
 Margot & Ivan Paravan
 Parc Communities Management
 Ltd.
 Park'N Fly
 Partap Forest Products Ltd.
 Louis and Linda Pashos
 Richard Pass
 Justin Pasutto
 The Patricia Totton Fund
 Marcel and Colleen Payeur
 Brian and Theresa Pearson
 Trish and Robert Pেকেles
 Judith Pennyfeather
 Michael Peters
 Provincial Employees Community
 Services Fund
 Harman and Manpreet Randhawa
 Doug Richardson
 River Rock Resort
 Helen Rivero
 Fern Roach
 Robert and Catherine Neale Charity
 Fund
 Robert Half Management
 Resources
 Rogers Communications Canada
 Inc.
 Myrna Rollingson
 RT Agencies Inc.
 Dean Saddler
 Samuel, Son & Company, Ltd.
 Karin Sanders
 Saputo Dairy Products Canada
 Save Your Skin Foundation
 Scott Schepens
 School District No. 45
 (West Vancouver)
 Sealy Canada Ltd.
 Maurizio and Karen Segato

Service Quality Measurement
 Group Inc.
 Sharp's Egg Sales
 Shpack Spence Inc.
 Irving Sirlin
 Skulsky Family Giving Foundation
 Sons Bakery
 Spinco Kelowna
 Abhay Srivastava
 Mary Stevens
 Gary and Sharlene Stewart
 Kim Stone
 Peter Symcox
 Kimia Tajbakhsh
 Taku Sports Group
 TD Financial Group
 TELUS Community Ambassadors
 Jen Temple
 Terus Construction Ltd.
 Jerry Thiessen
 Township 7 Vineyard & Winery Ltd.
 TransCore Link Logistics
 David and Margaret Tredgett
 Mark Trepp
 TRUE Consulting Group
 TT Contractors Ltd.
 Tuya and Enebish Ukhna
 Urban Systems Foundation
 Vancouver Champlain Heights
 Lions Club
 Vancouver Subaru Club
 Vector Geomatics
 Chad Vestergaard
 VMC Vision Management &
 Construction Ltd.
 Tim Vogel
 Earl Vorrath
 Michelle Wang
 Howard Waugh
 John and Susan Webster
 Gail Weddell
 Westmar Realty Ltd.
 Rick Whetter
 Whitehorse Fire Fighters
 Association
 Laura Wik
 Stephanie Williams
 Alex and Jo-Ann Wong
 William and Anne Wong
 Beverly Wood
 WSP Canada Group Limited
 Brent Wyse
 Christine Yang
 Carrie Young
 Yukon Indian Development
 Corporation Ltd.

MONTHLY DONORS

831908 Alberta Ltd.
 Hima Agha
 Rajesh Agnihotri
 Lauren Airth
 Ryan Andreassen
 Nickolas S. Artiaga-Labrador

David and Heather Ashley
 Ramzi Astifo
 Myles Ballendine
 Melanie Belanger
 Phyllis and Bob Bell
 Hillary Bergshoeff
 Stephen Birnie
 Donald Bourne
 John Boyd
 Kevin Bratch
 Michel Brissette
 Colleen and Barry Brown
 Alistair Bruce
 Wendy Bryan
 Paul Bunten
 Barry Butler
 Steve and Gloria Campbell
 Bart Carrigan
 Kamaldip Chahal
 Dolores Chamberlain
 Geoffrey Chum
 Holly Conway
 Lynda Cummings
 Priscilla Dalke
 Katelyn Dauk
 Matt Davidson
 Patricia Dorigo
 Michelle E. Duke
 Gillian Edwards
 Ross Elander
 Ellis Morgages Canada Inc.
 Harlan Enns
 Daryl Epp
 Charles and Donna Gauthier
 Cindy Gordon
 Paul and Jean Gotro
 Barry Green
 Nicole Hagan
 Anita & Lee Harris
 Wayne & Gail Hay
 Diane Hayes
 Pei-Yi Joy Ho
 Lisa Humer
 Dr. Stewart Jackson
 Ron Jacques
 Andy Jen
 Wayne Johnson
 Colin and Teresa Karpowich
 Lisa G. Ketlo
 Shannon Kidd
 Fiona Lee
 Yan-Yan and Leslie Lee
 Bryan Lessels
 Little Tree Agency, Inc.
 Sandy Low
 Andrea Lymer
 Rebecca-Anne MacKenzie
 Mag Boucher Trucking
 Sarah and Steve Mara
 Gary and Judy Marshall
 Milena McMillan
 Patricia McNamara
 Sweta and Rakesh Moddi
 John B. Molson

Lynne Morris
Lonnie Noel
Shirley O'Brien
Cristina M. Pacheco
Kyla Piper
Oscar Radevsky
Judith M. Reinheimer
John Revoy
Doug & Sharon Ruttan
Helen Sawchuk
Sylvia Schumacher
Brij M. Sharma
Sharp's Egg Sales
Patricia Simmons
Edward Sims
Mark Smith
Reginald Smith
Rod & Sheila Stringer
Lee Taylor
Melanie K. Turner
B. Laila Virding
Rose Von Wartburg
Diane E. Watt
John Whittle
L Stuart Wood

MEDIA PARTNERS

Global BC
Jim Pattison Broadcast Group
Rogers Media
SHAW

EVENT SPONSORS

A Night to Dream Gala
Presenting Sponsor - Beedie
Vancouver Island Golf Tournament
Presenting Sponsor - RLC Park
Services
Alfred Horie Construction Co. Ltd.
Amur Financial Group Inc
Aryzta
Atkinson Wealth Management
Canem Systems
Cargill Canada
CIBC
Clark Wilson LLP
Cossette
Coast Capital Savings
Coast Environmental Ltd.
Coca-Cola Ltd.
Danone Professional
Domenic Mobilio Foundation
Elements Casino Victoria
Everything Wine
FortisBC
Four Star Electric Ltd
FreshPoint
Garland Commercial Ranges Ltd.
H&K Canada
Hamilton Industries Ltd.
Harbour House Hotel
IBI Group

JLL
Key Food Equipment Services Ltd.
La-Z-Boy Furniture Galleries
Leith Wheeler Investment
Counsel Ltd.
Martin-Brower of Canada Co.
McDonald's & Owner Operators
of British Columbia & Yukon
McNugget Golf Tournament
Michael Cuccione Foundation
MNP LLP
NexGen Energy Ltd.
Odlum Brown
Pattison Sign Group
Payworks
Pinkowski Wealth Management
Rodeo Jewellers
Save-On-Foods
SeaFirst Insurance Brokers
Skip the Dishes
Stork Craft Manufacturing Inc.
Super Save Group of Companies
Teamsters Local Union No. 155
Times Colonist
Uber Canada
West Coast Reduction Ltd.
ZLC Financial Group

COMMUNITY PARTNERS

\$100,000+

Okanagan Dream Rally

COMMUNITY PARTNERS

\$25,000 - \$99,999

Construction Cares Classic
Charity Tournament
North Peace RMH Charity Golf
Tournament hosted by Northriver
Midstream & Enbridge

COMMUNITY PARTNERS

\$10,000–\$24,999

Alpha Delta Pi's Diamond Ball
Big D's Bees
Cargill Value Added Meats
Concert Under the Stars
Kultar's Dinner Together
McDonald's Boundary Bay
Marathon
McDonald's Charity Poker
Tournaments

COMMUNITY PARTNERS

\$5,000–\$9,999

Aeson Moen Family
Golf Tournament
Completely Creedence Concert
Don Dockstader Motors
Jak's Rope for a Cause
Vancouver Subaru Club
Vancouver Sun Run

COMMUNITY PARTNERS

\$1,000–\$4,999

Adega on 45th Estate Winery
Belmont Haunted House
Brandon's 11th Birthday
Elks Club of New Westminster
Maxwell Farm Lemonade Stand
Mika's Crew Fundraiser
Pam Bellow's Home for Dinner
Sons of Pioneers Concert Series
Team Train on Main Spartan Race
Township 7 Grapestomp
TransCore Link Logistics Charity
Golf Tournament
Vancouver Greek Summerfest
West Vancouver School District
No. 45
Yvonna's Friendsgiving Dinner

Recognize Support

2019 Board Members

PAST CHAIR
Tracey Arnish

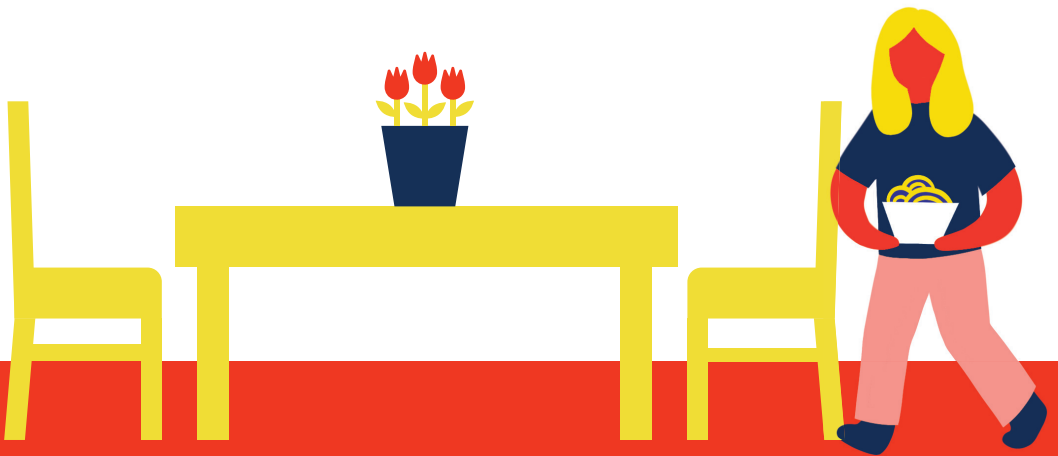
CHAIR
Patrick McGuinty

TREASURER
Trish Pেকেles

SECRETARY
Matt Mitchell

Michelle Duke
Amin Tabatabayi
Tarnia Taverner
Daphne Johnson
Doug McWilliams
Hank Sam
Katherine Arnold
Linda Lemke
Michael Hudson
Robyn Smith
Nancy Blair

Sincere thanks to Nadine Cole for her passion and commitment to RMHBC.





THANK
YOU